



www.megacommunications.de

reliable



low-priced

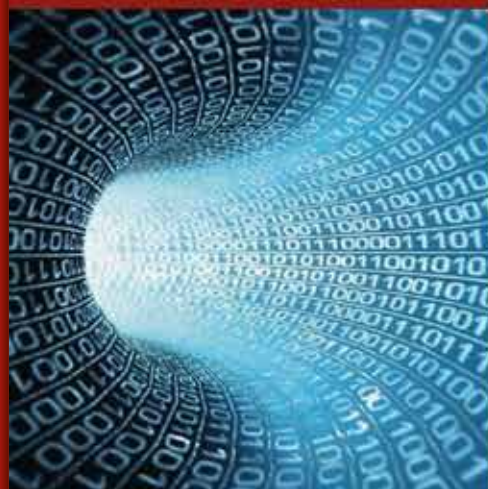
easy



efficient



innovative



fast



experienced



competent



MEGA Communications is your competent contact partner for all questions on the subject of telecommunication.

As one of the largest providers of telecommunications solutions at the national and international levels, we have an extensive service and product portfolio as well as many years of experience.

On this basis, we offer you the production and distribution of high-quality automated voice services as well as a wide range of services in the area of mobile telephony.

Our service spectrum also includes a call-by-call carrier for inexpensive calling and our own call center for telephone information and call center services.



SERVICE NUMBERS:

It is increasingly common for companies to make use of service numbers to offer their customers specific services (e.g. order hotlines, support hotlines, advice hotlines, etc.). In most cases, this involves a call center or the use of pure voice applications. The rate for the call is determined by the number. Companies must therefore first decide which number should be used for the offered service. The prefix type should be selected based on the added value offered, among other factors.



Use a **toll-free 0800 service number** for new customer acquisition or capitalize on the image-enhancing effect of a toll-free number to increase customer satisfaction with your service quality.

With **0180 service numbers**, you share the incurred charges with the customer while ensuring cost transparency and offering a uniform rate throughout Germany of between 3.9 and 14 cents/minute (price from the fixed network).

The higher-priced numbers of the **0900 block** are particularly well suited for high-end services in the area of adult entertainment, lucrative contests, advice hotlines (such as astrology services) or qualified technical support.

These services earn additional profits for your company through correspondingly higher rates while offering your callers affordable added value paid for via their telephone bill.

The classic **0137 prefix** can be used for contests or televoting, among other possibilities. The rates from fixed networks range here between € 0.14 / call and € 1.00 / call.



IVR AUDIOTEX:

With voice recognition or telephone keypad entry (DTMF), it is possible to realize both automated (voice) dialogs and self-service applications, such as for checking account balances or the status of an order.



With **Mega Tech GmbH**, the innovative hardware and software solutions flow together in the areas of Internet, network technology and IVR-Systems (Interactive Voice Response). **Mega Tech** brings the different key technologies of communication into harmony.

The department of IVR-Systems and Media Gateways is an OEM (Own Equipment Manufacturer) in the areas of computer telephony and TDM / IP Signaling. In 1996, the first self-developed IVR (Interactive Voice Response) Systems were put into operation.

The current generation of IVR-Systems of **Mega Tech** is based on a cPCI System under the Microsoft Windows Server. It is applied by the IP-boards from the company, Aculab (Prosody) as well as by Dialogic.



As a modern media agency, **Mega Plus GmbH** has specialized in the national and international marketing of telecommunications services.

- Print campaigns
- Audio / video productions (radio / TV / Internet)
- Teletext advertising
- Online marketing (including SEM & SEO)





In 1998, the area of technology was completely integrated in the newly founded Mega Tech GmbH, a subsidiary of **MEGA Communications GmbH**. **Mega Tech** has some of the most experienced IVR-System software engineers in Germany and is a competent partner for a large number of Internet and media technologies.

As forgers of communication technologies, **Mega Tech** covers the relevant developmental areas for all company groups. This particularly includes:

- Classic Circuit Switched Communication
- Packet Switched Communication (VoIP)
- Visual Communication



Development Technology & Research

Developing and Research in Our In-House Hardware Lab

Our team for technology & research is composed of experts on computer hardware and Linux specialists who work hand in hand and around-the-clock and are surrounded with the systems and the hardware,

in-depth debate and constant research, learning and are greatly interested in pursuing the newest developments. For the topic of research, we have set up a special Hardware Lab for our company system engineers where all conceivable developments and environments are tested on virtual machines with regard to tracking down and eliminating weak spots within the productive operations.





11883 Telecom GmbH was founded in July 1999 and has been operating a nationwide directory assistance service under the number 11883 since mid-2000.

In addition to directory assistance in Germany, **11883 Telecom GmbH** also operates other numbers in Austria (**11820**) and Turkey (**11881**). The international expansion and orientation of the company,



increased investments in innovative products in the telecommunications sector, have changed **11883 Telecom GmbH** significantly in recent years. The service portfolio has been expanded to include various call center services and thus adapted to the latest market developments.

The call center has been operated entirely on open source software since 2006: all operator consoles are Linux-controlled, the entire infrastructure of the call center is based on a combination of Red Hat Enterprise Linux, MySQL and Asterisk. Since 2006, more than 12 million calls have been made with this solution and over 14 million minutes have been processed with 150 operators.

11883 **More than just directory inquiries**

The committed employees of the telephone directory assistance can be reached around the clock on the national information number **11883**. For inquiries about telephone and address data, our call center agents access a daily updated database with almost 40 million participant entries and over 400,000 additional business and value-added data.

11883 Telecom GmbH sees itself not only as a modern multi-channel information desk, but also as your high-performance partner for all solutions in the area of call center services.

The **11883** service includes:

- national and international directory assistance
- Turkish-language information
- SMS and call forwarding service
- Multiple information
- Wake-up call
- Outsourcing inbound and outbound
- complete CRM solutions



010012Telecom

010012 Telecom, founded in 1998, is the fixed network provider of the MEGA Group. By using their own telecommunications infrastructure, customers have various options for making their outgoing calls. Since 2009 010012 Telecom has offered its customers the option of not only making call-by-call calls using various dial-in numbers, but also using a webphone using a standard Internet browser.

The 010012 is a real call by call provider. Advantages for the customer: Use of our favorable tariffs without registration and of course without a basic fee. Billing takes place via the telephone bill of Deutsche Telekom AG.

The 010012 has been convincing since February 2000 with its voice quality, service strength and continuously fair tariffs and is thus attracting more and more people to its affordable service.



010012 customers not only make calls at home and abroad from mobile phones and any fixed network connection of Deutsche Telekom, they also have the feeling that the person they are talking to is sitting in the next room.



Turkey	
Germany	
Austria	
Belgium	
Netherlands	
Switzerland	
Greece	
France	
United Kingdom	
Poland	
Arabia	
Spain	
Portugal	

PRODUCTS



Mega fun & fast dates - Germany's largest dating line

With more than 20,000 callers daily or more than a quarter of a million calls a month, MEGADATE is the largest voice dating community in Germany! At MEGADATE you can find new friends nationwide and at any time. Women make free calls and can also use a free callback service. Men receive a starting credit of EUR 10 when they register and can then make calls at a low rate.

FEATURES AT A GLANCE:

- Mailbox
- Flirt intro
- Flirt message
- Live conversations
- carousel
- Callback service (only for women)
- Starting credit (only for men)



www.megadate.de



11883 - Your office partner accepts calls on behalf of customers, records all necessary data and forwards them to him.

Your office partner:
Telephone secretary with office assistant

- accepts calls on behalf of the client
- ensures 100% availability, around the clock
- relieves and supports at peak times



www.ihr-office-partner.de



SPEAKOU is a new dating APP with many exciting features. Of course, everything revolves around the topic of getting to know each other, flirting and having fun.

Not least because of its convenient handling, SPEAKOU offers everything a dating APP should have to meet the desire for new contacts: Lots of partner profiles from the region - but also worldwide - and easy communication with all technical refinements.

SPEAKOU pays special attention to reliability. Regular monitoring enables trustworthy profiles. This ensures that the beautiful adventure does not turn into a nasty surprise.

Speakou - Modern Dating Made Easy.

www.speakou.de



NVbay was created for companies and private customers who want to present their goods in an uncomplicated way and at no additional cost. An innovative way to buy and sell new and used goods at competitive prices.

With NVbay it was possible to develop the most reliable trading platform for the sale and purchase of goods. Competitive prices, easy handling of the system and the secure processing of payment and shipping activities characterize this modern e-shop.

The deal remains fair: NVbay only receives a 10% sales commission.

NVbay is a product from Cosmoconnect, a subsidiary of Mega Communications GmbH, which is active in most European countries.

Wholesalers also benefit from the wide range of options offered by NVBay Wholesale.

www.nvbay.de
wholesale.nvbay.com





telmy is a service for users of all cell phone and landline connections who want to make cheap calls to all networks and cell phones worldwide. This means that customers of Vodafone, 1 & 1 etc. can also use Call by Call tariffs. With our call-through procedure, we offer you the opportunity to save up to 90% costs worldwide.

Use our area codes to make cheap international calls.

In order to use our low-priced international codes, you need to register, which is free, non-binding and can be canceled at any time.

- Free starting credit of € 1
- No basic fee or hidden costs.
- Full cost transparency through prepaid credit account
- Easy & safe topping up of the points account
- Personal phone book with speed dial function
- Make calls abroad without roaming costs

www.telmy.de



Online-TV

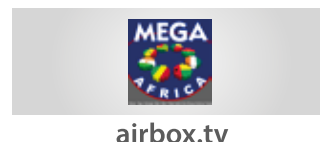
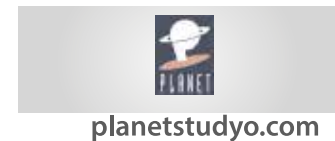
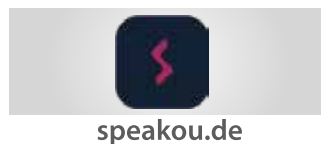
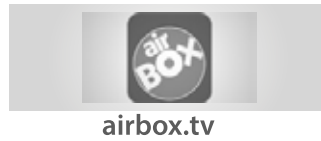
In the area of Internet television, Mega Communications GmbH offers streams that are transmitted worldwide via the accessible Internet:

- Finest TV
- Airbox TV / Yoruba Nation TV
- Mega Business 24
- GTV Web

The orientation is multicultural and is also characterized by its flexibility. The focus on the channels offered here is placed in particular on entertainment and advertising. Topics that are very popular and thus reach a broad mass.

finest.tv
gtvweb.tv
mega24businesstv.de
airbox.tv

Mega is your perfect business & supply partner



READY FOR THE FUTURE



Mega is your perfect business & supply partner

Software
Mobile App & Internet Services

IVR

IVR
Interactive Voice Response

Call Center
Call Center
Call Center

Broadcasting

Broadcasting

Directory Services

Directory Services

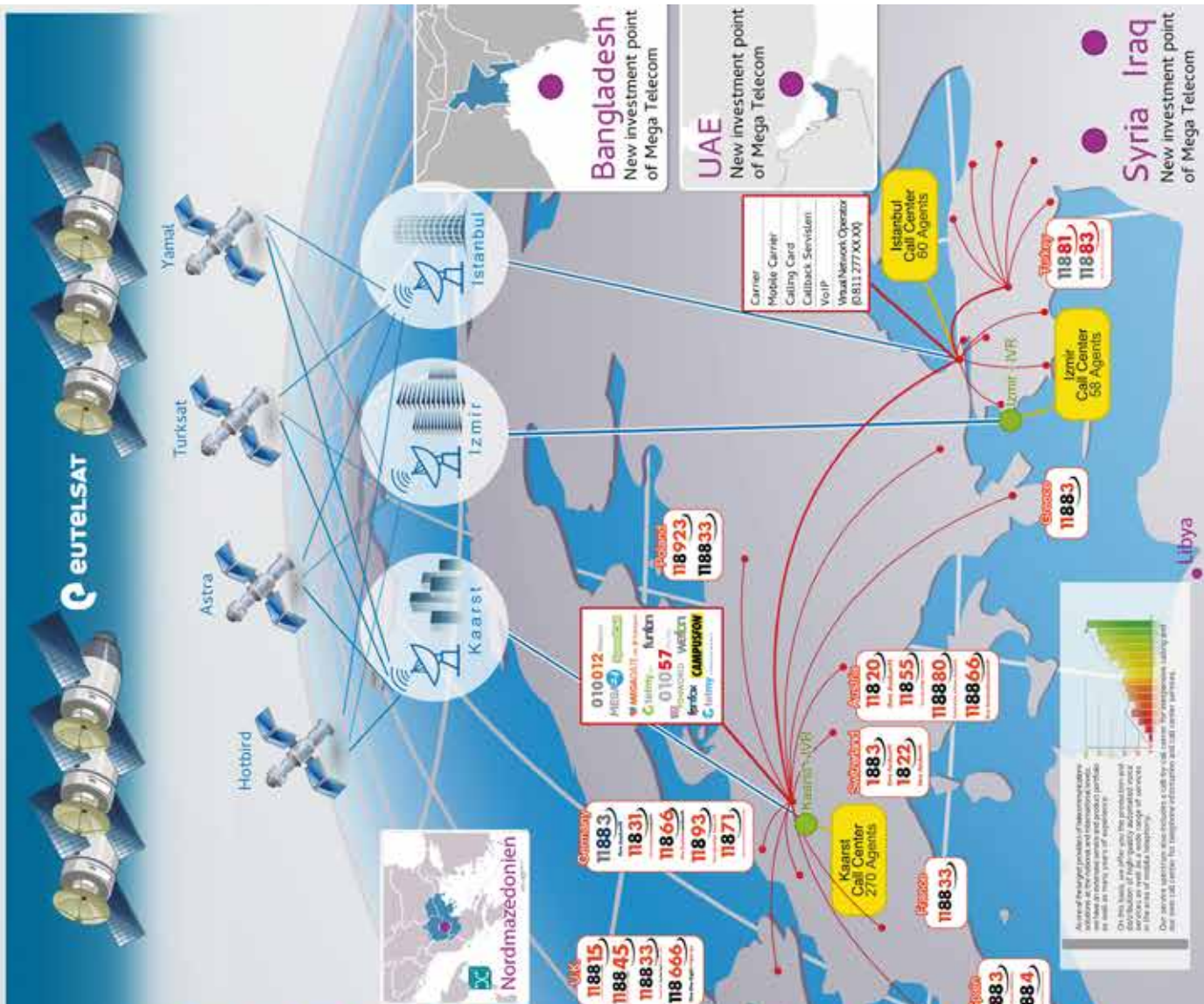
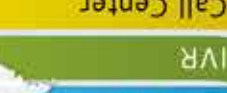
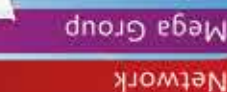
Network

Network
In Turkey and across Europe in 32 different Papa, Wholesale with 32 different countries located in our infrastructure, Calling, Card, VoIP, Call Shop, Call Center, Virtual Network

Mega Group

Mega Group

- e-Business NVBây
- Printing Industry
- Marjamine Textile & Cosmetics
- Printing Industry
- Online Media
- Varalib Olive Farm
- Production





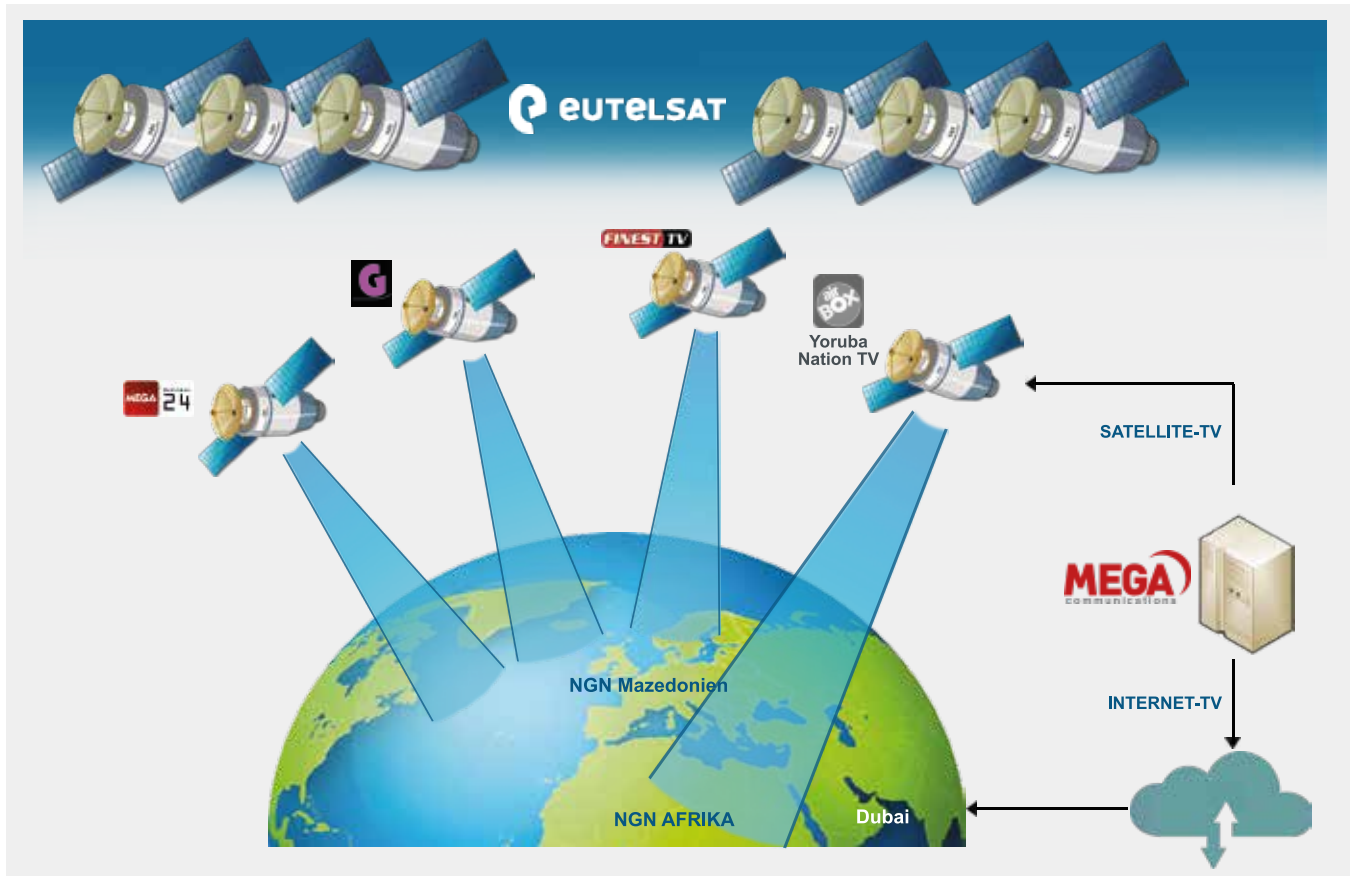
communication is



the focal point of people

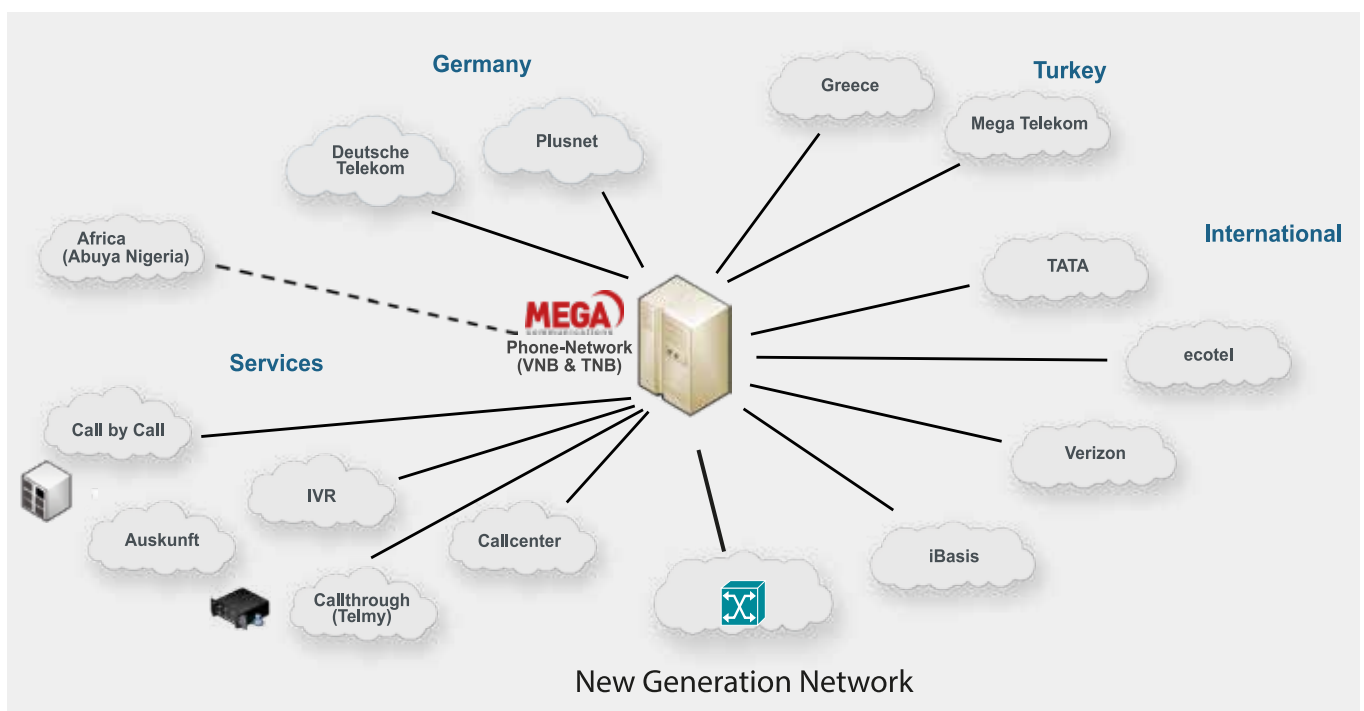


Broadcast



worldwide success through NGN (New Generation Network)

Telephone-Net



Mega - your delivery partner. Diversity is our strength

Mejardine - Perfume & Lingerie



Manufacturing - pizza boxes



Parkur - Smyrna Mendil - Wet Wipes





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